

FREQUENTLY ASKED QUESTIONS

Regarding New Customer Breeze Tickets

Q. When will I be able to purchase a Breeze Ticket?

A. The rollout for the new Breeze Ticket is simultaneous with the rollout for the new Breeze Cards. We will begin installing tickets in the BVMs **beginning January 8th, completing the process on January 10th.** On January 11th, Breeze Tickets will be available at all BVMs.

Q. What's the difference between the Breeze Card and Breeze Ticket?

A. The **Breeze Card** is a **long-term use** card; is durable; allows the loading of various and multiple fare products; allows only one card per purchase transaction; **can be registered for Balance Protection**; is meant to be **kept for future use and reloading.**

The **Breeze Ticket** is a **limited-use** paper ticket; can be purchased as one-way, round-trip or a one day pass only; allows up to 8 tickets to be purchased per transaction; is **non-reloadable and expires 90 days after purchase.**

Q. What is the cost of a Breeze Ticket?

A. The **cost of the Breeze Ticket is \$1** in addition to the cost of a fare or pass.

Q. Does the look of the new Breeze Ticket also change and is it more secure?

A. The Breeze Ticket is also **more secure.** However, the ticket is **still blue and yellow** and looks the same as the old Ticket.

